



## **Acknowledgement**

It is understood that only during the City of Lancaster State of Emergency declared on March 19, 2020: Ordinance 020-04, City water service will not be disconnected for non-payment and delinquency fees for non-payment are suspended. Customers are still obligated to pay their utility bills as the suspension of disconnect is not intended to provide free service but instead to ensure residents have access to water for washing of their hands.

It is further understood that the State of Emergency Proclamation shall expire on the 61<sup>st</sup> day after the date of issuance, unless the State of Emergency declared by the Governor is lifted prior to that date and mandated City practices with respect to water service and account charges will resume.